

Biel/Bienne 18. March 2020

Dear partners,

In view of the extraordinary threat posed by COVID-19, we took the decision to protect our employees while maintaining our work. First those considered to be at risk were sent home released from work to ensure their safety.

For the remaining workers we adapted our infrastructure and working models.

As of today, we are working in two shifts in order to reduce the number of employees in the company. For some of our employees we have also introduced Home Office. We would like to thank our employees for accepting the measures with calm and respect.

While we are carefully monitoring the development of the situation, our work performance will continue to be maintained even in these difficult times in order to continue to satisfy your requirements the best possible. Given the uncertainty about the duration of the crisis, we advise you to adjust the quantities of your orders for strategic tools and to avoid delivery bottlenecks.

Our team is available by phone on [+41 32 344 33 22](tel:+41323443322) and by e-mail sales@diametal.com for all information on your current orders, requests for quotations and new orders.

We thank you for your understanding and cooperation and hope to regain our full capacity as soon as possible.

Take care,

TEAM DIAMETAL

